

Business And Professional Excellence In The Workplace

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Business and Professional Excellence in the
Workplace. c h a p t e r 1. Chapter Objectives: After
studying this chapter, you should be able to 1. efine
professional excellence and communication,d 2.
dentify business and professional communication
contexts,i 3. nderstand the components of the*

*communication model, u 4. refine verbal and nonverbal
...*

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